

ManhattanLife VB Contacts at a Glance

Department	Purpose	Telephone	Address
Customer Care	<i>Member, Group, and Broker Service Inquiries</i>	855-448-6982	ManhattanLife PO Box 926169 Houston, TX 77092
Billing	<i>Billing Questions, Submission of Payment Remittance Back up</i>	855-448-6982	VBBilling@ManhattanLife.com
	<i>Submission of Payments</i>		Wells Fargo ManhattanLife PO Box 204439 Dallas, TX 75320-4439
	<i>Overnight Delivery of Payments</i>		ManhattanLife VB Billing 10777 Northwest Freeway Houston, TX 77092
Claims	<i>Submission of Claim Forms and Inquiries</i>	855-448-6982	VBClaimsSubmissions@ManhattanLife.com
	<i>Submission of Claim Forms, Appeals, Waiver of Premium</i>	FAX: 502-405-7107	ManhattanLife Claims PO Box 926169 Houston, TX 77092
Policy Services	<i>Submission of service forms: Bank Draft, Payer Change, Policy Service Request, PHI Release, Cash surrender/ Loan /Dividend</i>	855-448-6982	ManhattanLife Policy Services PO Box 926169 Houston, TX 77092
Paper Enrollment	<i>Submissions of Scanned Paper Enrollment and Inquiries</i>	855-448-6982	VBCaseReview@ManhattanLife.com
	<i>Submission of Paper Enrollment</i>		ManhattanLife Enrollment PO Box 926169 Houston, TX 77092
	<i>Overnight delivery</i>		ManhattanLife VB Enrollment 10777 Northwest Freeway Houston, TX 77092
Electronic Enrollment	<i>Notification email Address used for electronic case Approval</i>		VBeCaseRelease@ManhattanLife.com
	<i>FTP Questions and Password resets</i>		ITHelpDesk@ManhattanLife.com